



Mail • Delivery Service

Post office (郵便局 ゆうびんきょく Yuubinkyoku)

On maps, post offices and mail boxes are marked with a 〒 symbol.

Domestic mail

• Stamps (切手 きって Kitte)

Stamps can be purchased at post offices, in convenience stores, and in other similar shops.

• Postcards (はがき はがき Hagaki)

To mail a postcard, take it to the post office or paste a 50 yen stamp on it and put it in a mail box. Postcards sold at the post office do not require a stamp. Postcards without stamps should be delivered directly to the post office business counter and their postal fee paid there.

• Letters (手紙 てがみ Tegami)

To mail a letter, take it to the post office or paste a stamp on it and put it in a mail box. The longest side of any letter must be less than 60 cm, and its total length, width, and height must not exceed 90 cm. Its weight must be 4 kg or less. Letters without stamps should be delivered directly to the post office business counter and their postal fee paid there.



Postal costs

Item	Size Limitation	Weight Limitation	Price
Postcards	-	-	52 yen
Letters	• 14~23.5cm X 9~12 cm • Less than 1cm thick	Up to 25 g	82 yen
	Anything larger than the above sizes and within the following parameters • Longest side less than 60 cm • Length, width, and height sum under 90 cm • Weight less than 4 kg	Up to 50 g (Standard Sizes)	92 yen
		Up to 50 g (Non-standard Sizes)	120 yen
		Up to 100 g	140 yen
		Up to 150 g	205 yen
		Up to 250 g	250 yen
		Up to 500 g	400 yen
Up to 1 kg	600 yen		

		Up to 2 kg	870 yen
		Up to 4 kg	1,180 yen

• *Packages* (小包 ^{こづつみ} *Kodzutsumi*) “YouPack” (ゆうパック)

This service is for any package that has a combined length, width, and height of less than 170 cm and a weight of less than 30 kg. Prices vary based on weight and destination. Goods requiring refrigeration can also be sent through this service.

• *Express* (速達 ^{そくたつ} *Sokutatsu*)

For packages that must be sent quickly, you can pay an additional fee and use express mail. Please make inquiries at the post office service window.

International Mail (国際郵便 ^{こくさいゆうびん} **Kokusai Yuubin**)

• *Postcards* (はがき *Hagaki*)

Postcards can be sent anywhere in the world by airmail for 70 yen or surface mail for 60 yen.

• *Letters* (手紙 ^{てがみ} *Tegami*)

All letters where the longest side is less than 60 cm; the sum of the length, width, and height are less than 90 cm; and the total weight is less than 2 kg can be sent internationally. Fees vary according to weight, destination, and shipping method (air or surface.)

• *Packages* (小包 ^{こづつみ} *Kodzutsumi*)

Any packages weighing less than 30 kg can be sent internationally. Fees vary according to weight, destination, and shipping method (air or surface.)

• *International Speed Mail (EMS)* (国際スピード郵便 ^{こくさいゆうびん} *Kokusai Speed Yuubin*)

Any packages weighing less than 30 kg can be sent through this, the fastest international shipping method available. You can also verify the status of your package online.

Japan Postal Service Customer Service Center

TEL: 0120-23-28-86 (Toll-free/Japanese)

TEL: 0570-046-111 (English)

URL: <http://www.post.japanpost.jp> (Japanese/English)

Express Home Delivery Service (宅配便 Takuhaibin)

In addition to the Post Office, other companies called “takuhaibin” also handle both domestic and international packages. Many of these companies are in partnership with convenience stores, so these convenience stores can also handle your packages.

In the event a package is shipped to your home while you're away

In the event a package requiring a signature or seal arrives and you are away, the delivery worker will leave a notice slip (連絡票 Renraku-hyou). If you call the telephone number on the notice, the company will deliver the package at any time you request.