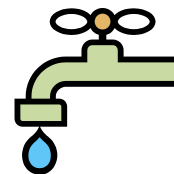


# Water



Takikawa City's water is provided by the Nakasorachi Water Supply Service Group (中空知水道企業団 Nakasorachi Suidou Kigyoudan).

## When you begin using water

At least two days before moving to Takikawa, contact the Nakasorachi Water Supply Service Group Takikawa Branch Office (中空知広域水道企業団滝川営業所 Nakasorachi Kouiku Suidou Kigyoudan Takikawa Eigyouso) [Toll-free: 080-080-01432] and tell them your name, address, and when you'd like to begin using water (your move-in date).

### Nakasorachi Water Supply Service Group Takikawa Branch Office (Inside the City Hall)

2-15, 1 Choume, Oomachi, Takikawa, Hokkaido

〒073-8686

TEL: 0125-28-8052      FAX: 0125-23-1915

Toll-Free Number (For application, etc.): 080-080-01432

URL: <http://www.nakasorachi-kousui.jp/> (Japanese)

## Paying Bills

Water and sewage bills will be charged together in one month installments. Methods of payment include direct payments, automatic withdrawal from your personal bank account [口座振替 Kouza Furikae] or cash payments at any financial institution [納付制 Noufusei].

### ***\*Beware frozen water pipes***

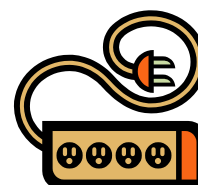
In Takikawa winters, water pipes can freeze and burst. In the event of bursting, water may flood your house or apartment, and potentially your downstairs neighbors' houses or apartments as well. In this case, you may have to pay damages not just for yourself, but for others. Watch the weather forecast; any time the temperature falls below -4° C, when night falls, or when you're out of the house for an extended period, be sure to drain your pipes. When you move in, check with your landlord to learn how to drain your water pipes.

In the event your pipes freeze, wrap the frozen pipe in a towel, and pour hot water on the towel until the pipe unfreezes and water starts moving again. If nothing seems to unfreeze the pipes, or in the event a pipe bursts, please call the Nakasorachi Water Supply Service Group (Toll-Free: 080-080-01432), your landlord, or your real-estate agent.

### ***\*In the event of a breakdown or malfunction***

When your water pipes clog up or will not stop running, please call either the Nakasorachi Water Supply Service Group Takikawa Branch Office (Toll-Free: 080-080-01432), your landlord, or your real-estate agent.

# Electricity

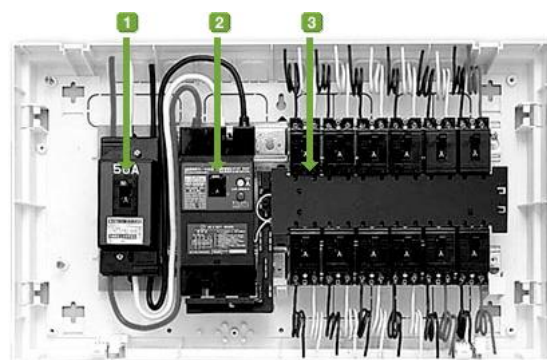


## Electricity

Takikawa's electricity is provided by Hokkaido Electric Power Co. (colloquially called Hokuden [ほくでん]). The electrical frequency is 50 Hz, and the voltage is usually 100 V, but 200 V is also available. Currently in Japan's eastern Kantou region, frequency is 50 Hz, and in the western Kansai region, frequency is 60 Hz. While there are household appliances that can be used in either system, their performance and efficiency may vary, and some appliances may only be usable in one area or the other.

## When you begin using electricity

When you want to begin using electricity, please switch your breaker (often located in the entryway or the washroom) to the “on” position in the indicated order to the right.



Example of a Japanese breaker

Once you've checked your lights, please fill out and send your “Beginning to Use Electricity (電気のご使用開始 Denki no Goshiyou Kaishi)” application, which you will find either in your mail box or attached to your breaker. In the event your electricity doesn't come on or you can't find your application slip, please contact the nearest Hokkaido Electric Branch Office.

Hokkaido Electric Power Co. (北海道電力 Hokkaido Denryoku or “Hokuden” for short)

URL: <http://www.hepco.co.jp/>

(Japanese/English)

*Hokuden Contract Center (Toll-free for applicants)*

TEL: 0120-12-6565

## Paying bills

Your electricity bill will be charged monthly. You may pay via direct, automatic withdrawal from any financial account [口座振替 Kouza Furikae], via a payment slip which can be paid at any financial institution or convenience store, or via credit card.



## Gas

Takikawa has two kinds of gas: one type provided through underground pipes, and one type delivered directly by LP (propane) gas cylinders.

Your gas appliances will differ depending on the kind of gas you use. If you attempt to use an appliance with the wrong kind of gas, there is a serious fire risk, so please be sure to check the type of gas in your home with your landlord.

## When you begin using gas

### ◆ City gas

Gas in city pipes is provided by Takikawa Gas (滝川ガス Takikawa Gasu). Please contact Takikawa Gas (TEL 0125-23-3510) at least two days before you start using your gas and give them your name, address, and the date you'd like to start using gas. Once a date and time has been decided, a representative from the gas company will come to your house to open the gas valves.

### ◆ Takikawa Gas

Address: Takikawa-shi, Shin-machi 3-Choume, 11-5

TEL: 0125-23-3510

URL: <http://takikawagas.co.jp/index.html>

(Japanese)

### ◆ LP (Propane) Gas

Many companies use LP (propane) gas. If you live in a residence that uses propane gas, please speak with your landlord about it and contact the relevant company.

## Paying bills

Your gas bill will be charged monthly. You may pay through direct automatic withdrawal from your bank account [口座振替 Kouza Furikae] or through cash at any financial institution, a convenience store, or at the Takikawa Gas business window at their establishment in Takikawa.