



# Telephone

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## Cell Phone (携帯電話 Keitai Denwa)

You can contract for a cell phone at any cell phone company branch shop or any major home electronics store. You will need enough money to cover the contracting fee and the price of the phone itself, and you will also need your Residence Card. You can receive more detailed information by contacting your nearest cell phone dealer.

### Adding a landline to your residence

To add a new landline to your home, please apply with NTT East (NTT <sup>ひがしにほん</sup> 東日本 NTT Higashi Nihon). You will need your Residence Card. For more detailed information, please see NTT East's English webpage. NTT also provides a foreign language information service through their NTT Information Center Hotline, if you'd prefer to speak with a representative on the phone.

### NTT East (NTT <sup>ひがしにほん</sup> 東日本 NTT Higashi Nihon)

TEL: (From a landline) 116 (Japanese)

TEL: (From a cell phone, PHS, or other independent line) 0120-116-000 (Japanese)

TEL: (From overseas) [International Access Number]-81-3-5785-5065 (Japanese)

URL: <http://www.ntt-east.co.jp/> (Japanese)

URL: <http://www.ntt-east.co.jp/en/> (English)

### *NTT East Information Center Hotline*

TEL: 0120-364-463 (English/Chinese/Korean/Spanish/Portuguese)

### How to make a call

#### *From a domestic telephone*

Area code (Ex. Tokyo 03/Sapporo 011) + Phone number

*\*You must use an area code when calling any area outside of Takikawa or when calling from a cell phone.*

*\*In order to look up a phone number, please see NTT's Phone Number Service, the internet website "iTown Page (i タウンページ)", or their phonebook, "タウンページ Town Page".*

### **NTT's Phone Number Service (Toll number)**

TEL: Dial 104 from any phone (Japanese/English)

### **i TOWNPAGE**

URL: <http://itp.ne.jp> (Japanese)

URL: <http://en.itp.ne.jp/index.html> (English)

### **Making international phone calls**

Phone carrier's prefix code + 010 + Country code + Region (Area) code + Telephone number

*\*The following numbers are each carrier's prefix codes. For example, a person using KDDI as his or her carrier and attempting to call the United States New York number 123-4567 would dial 001-010-1-212-123-4567.*

- 001 (KDDI)
- 0033 (NTT Communications)
- 0061 (Softbank Telecom)

There are many additional telephone providers in Japan, so please be aware of your provider.

*\*For international phone calls made from cell phones, please check with your service provider.*

### **Internet**

Japan has many different internet service providers, and their prices and procedures all differ. Please call a provider or go to a household electronics outlet for more detailed information.